



MEMBERSHIP AGREEMENT PRICING

PLAN A

A/C MEMBERSHIP AGREEMENT

TWICE A YEAR EQUIPMENT SERVICE

DISCOUNTED SERVICE FEE

NO OVERTIME LABOR FEE

20% OFF ALL REPAIRS

FREE REFRIGERANT
**up to 2 lbs R410A only*

PRIORITY MEMBER STATUS & SCHEDULING

SAME DAY RESPONSE
for emergency calls

2 HOUR WINDOW
schedule appointments & repair calls within 2 hours upon request

1ST SYSTEM - \$260

EACH ADDITIONAL SYSTEM - \$200

PLAN B

A/C MEMBERSHIP AGREEMENT

TWICE A YEAR EQUIPMENT SERVICE

DISCOUNTED SERVICE FEE

STANDARD LABOR FEE

STANDARD SERVICE PRICING

FREE REFRIGERANT
**up to 1 lb R410A only*

STANDARD MEMBER STATUS & SCHEDULING

24 HR RESPONSE
for emergency calls

A.M. / P.M. SCHEDULING
call ahead time slots available for appointments & repair

1ST SYSTEM - \$230

EACH ADDITIONAL SYSTEM - \$175

PLUMBING

MEMBERSHIP AGREEMENT

TWICE A YEAR INSPECTION SERVICE

DISCOUNTED SERVICE FEE

NO OVERTIME LABOR FEE

20% OFF ALL REPAIRS

UP TO 3 BATHROOMS
\$30 each additional

STANDARD MEMBER STATUS & SCHEDULING

24 HR RESPONSE
for emergency calls

A.M. / P.M. SCHEDULING
call ahead time slots available for appointments & repair

ADD TO ANY A/C CONTRACT FOR \$140

ALONE FOR \$230

BE SURE TO ASK ABOUT OTHER ADD ONS AVAILABLE FOR OUR AC PLANS

5338 PINKNEY AVE SARASOTA, FL 34233

941.371.0833 - FAX 941.378.5988 WWW.CUSTOMAIRINC.COM

WHAT'S INCLUDED?

Air Conditioning Equipment Service:

- Test operating pressures with refrigerant gauges
- Inspect condenser contactor points
- Spray and sanitize evaporator coil
- Clean drain pan and drain lines
- Check accumulators for potential refrigerant leaks
- Check safety float controls for operation
- Check capacitors for factory levels
- Check relays for consistent operation
- Check reversing valves for operation
- Check air handler motor for proper amps
- Change filter (1 Standard 1" media filter only)
- Inspect and clean wire connectors
- Check airflow temperatures at air handler
- Check compressor amps and compare to full load amps
- Check calibrations on thermostat and adjust as necessary
- Lubricate condenser motor and bearings in motor when necessary
- Wipe down condenser
- Check for rust and corrosion

Plumbing Inspection Service:

- Inspect kitchen, bath, and laundry faucets for operation and leaks
- Inspect garbage disposal and dishwasher connections for leaks
- Inspect washer hoses and shut off valves for operation and leaks
- Test and inspect (1) water heater and shut off valve
- Dye test toilets for leaks and inspect fill valves for operation
- Inspect all faucets and valves for operation and leaks
- Inspect all supply and drain lines in all sinks for operation and leaks
- Inspect backflow and main shutoff for operation and leaks

24 HR RESPONSE- Plan B and Plumbing Agreement contract customers that are guaranteed a 24 hour response for emergency calls will receive a service diagnostic call within that time.

2 HR WINDOW- Plan A contract customers requesting a 2 hour appointment window will be offered a 2 hour time frame on the same business day their repair call is placed, or a 2 hour time frame on the scheduled day of their maintenance. Calls must be received during normal business hours, 8am to 4:30pm to receive the 2 hour appointment window.

1 LB REFRIGERANT- All contract customers will receive up to 1lb of R410A refrigerant during maintenance to maximize cooling efficiency.

FREE REFRIGERANT- For Plan A, up to 2 lbs of R410A refrigerant is included per year. Leak checks and repairs will be required prior to adding refrigerant, charges may apply.

20% DISCOUNT – For Plan A and Plumbing Agreement, a 20% discount will be applied to repairs subsequent to the service fee. The discount is limited to repairs of existing equipment, fixtures, piping and other components. Additions or replacement of equipment, including water heaters and pumps, as well as change outs and re-pipes are not considered repairs and are not eligible for the discount.

A.M./P.M. SCHEDULING- For Plan B and Plumbing Agreement, AM/PM appointment windows are available for scheduling repair service and maintenance. These windows span from 3 hours to 5 hours, but you will receive a notification by email, text or phone approximately 30 minutes prior to the technician's arrival.

Call our office at 941.371.0833 or email us at customerservice@customairinc.com with any questions.